

FIFTH AVENUE AND FOURTH STREET SPECIAL IMPROVEMENT DISTRICT

SAFETY INTERVENTION GUIDE

Safety in the 54SID is a state where everyone is free of harm, thrives, and has their well-being protected and their diversity celebrated.

COMMUNITY SAFETY COMMUNICATIONS

The 54SID uses three communications processes to alert 54SID employees, businesses, and property owners to safety incidents in the 54SID.

Safety Emergency Message

This message is intended for severe safety alerts in the 54SID. This will push out an emergency text followed by an email with more information.

Examples: Shootings, Kidnappings, Aggravated or Sexual Assaults

How: Call the 54SID Ambassador Hotline at 614.636.5100

Community Bulletin

This message is intended for alerts that are helpful information for businesses in the 54SID that is an attempt to help all parties involved.

Examples: A member of the community is in crisis, A gathering that might impact the 54SID

How: Email info@fifthandfourth.org or Call the 54SID Hotline at 614.636.5100

Slack Channel

This is an internal communications channel intended for businesses to communicate what they deem necessary information to share with other businesses. Guidelines will be provided to address bias in communications.

Examples: Theft, Property Damage

How: Post in the Slack Channel.

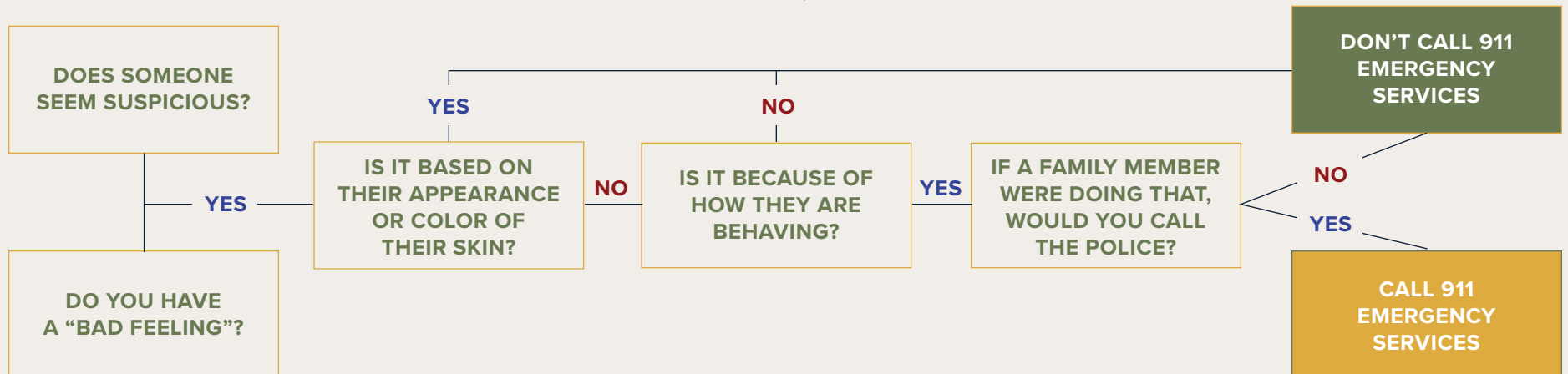
Your Username: _____ Your Password: _____

CALLING 911 EMERGENCY SERVICES

Community members are advised to call 911 Emergency Services when there is **a risk to human life safety due to severe mental or bodily injury** and it cannot be resolved with the community.

Examples of incidents that may require the need for 911 Emergency Services response may be an act of threat of violence (such as kidnapping, aggravated or sexual assault, other felonious acts, weather emergency, act of terrorism, or other disaster).

Consult the chart below to help determine if a call to police is the needed first safety intervention.



COMMUNITY ALTERNATIVES TO CALLING 911 EMERGENCY SERVICES

If you've determined you do not need to call Emergency Services, there is a wealth of community alternatives available to you. Please find your specific issue in the charts below and reach out to the corresponding entity.

City of Columbus Resources & Alternatives

Non-Emergency CPD:

Call 614.645.4545

Examples of when to use this resource:

- Excessive Noise from a Business (occurring presently)
- Excessive Noise from a Neighbor (occurring presently and communication has not worked)
- Excessive Noise from the Street (occurring presently)
- Solicitation or use of Illegal Drugs

File a Police Report Online:

columbus.gov/police-fileoffense

Examples of when to use this resource:

- Theft
- Property Damage
- Vandalism
- Identity Theft
- Breaking & Entering

311:

Call 614.645.3111 or Email 311@columbus.gov

Examples of when to use this resource:

- Excessive Trash/Illegal Dumping
- Excessive Noise from a Business
- Excessive Noise from a Neighbor (communication has not helped)
- Damage to City Infrastructure
- Illegal Parking/Abandoned Cars
- Environmental Maintenance (graffiti, weeds, etc.)

Non-Profit Organizations, Resources, & Alternatives (Mental Health, Homelessness, Addiction, etc.)

Maryhaven:

Call 614.445.8131

Examples of when to use this resource:

- A member of the community is intoxicated or appears as though they have abused substances
- A member of the community is in crisis
- A member of the community is struggling with addiction issues
- A member of the community is struggling with mental health issues

New Life Community Outreach:

Call 614.294.0134

Examples of when to use this resource:

- A member of the community is sleeping on the street
- A member of the community is looking for meal assistance
- A member of the community is looking for employment assistance
- A member of the community is looking for clothing and household needs

Short North Alliance & Miscellaneous Resources

54SID Ambassador Hotline:

Call/Text 614.636.5100

Examples of when to use this resource:

- If you are unsure of what to do
- Illegal Camping
- Open Container
- Disorderly Conduct
- Aggressive Panhandling
- Safety Escorts
- Hospitality Services
- Group Loitering/Blocking an Entrance
- Environmental Maintenance (graffiti, weeds, etc.)

Short North Alliance Office:

Call 614.299.8050 or Email info@fifthandfourth.org

Examples of when to use this resource:

- Witnessing a business discriminating against employees or customers
- Any posting in a business or in the District that signals discrimination
- Excessive Noise from a Business
- Business Services
- Construction Issues
- Events and Promotions

Columbus Community Relations Commission:

columbus.gov/neighborhoods/community-relations-commission

Ohio Civil Rights Commission

Call 1.888.278.7101

Examples of when to use this resource:

- Witnessing a business discriminating against employees or customers
- Any posting in a business or in the District that signals discrimination
- Harassment or exclusionary behavior toward anyone in the community